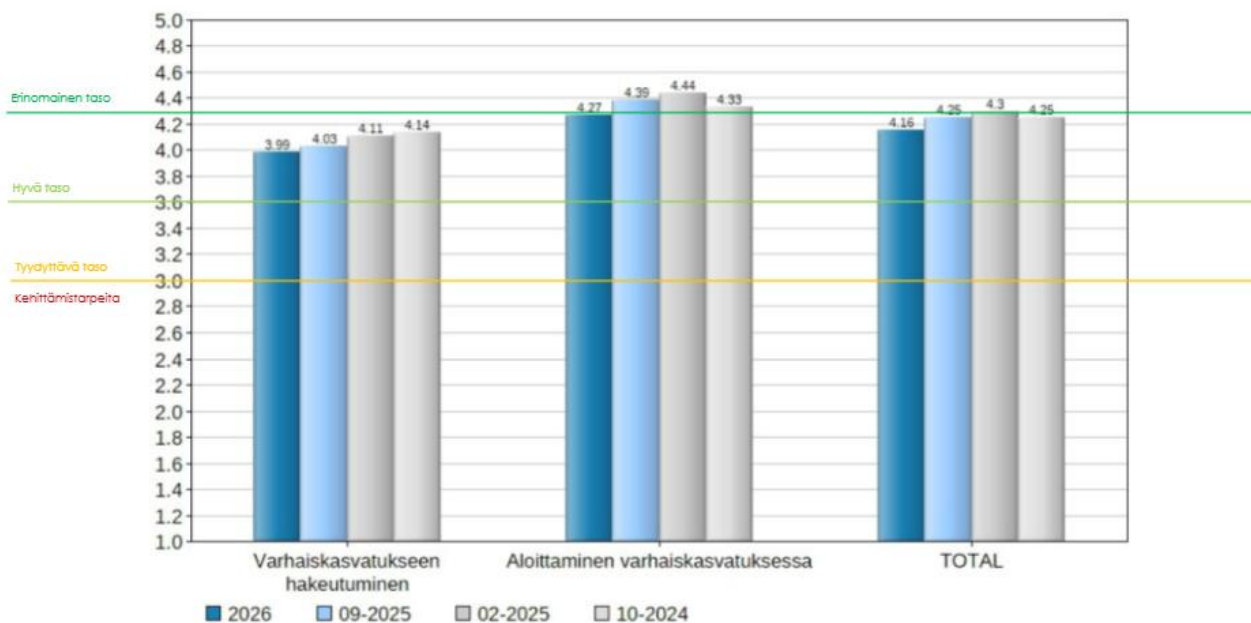


Dear guardians,

In Tuusula, early childhood education and pre-primary education regularly conduct customer surveys. In the survey carried out in March, we asked for your thoughts as guardians on starting early childhood education as well as on being in early childhood education and pre-primary education. The surveys were sent to both municipal and private early childhood education and pre-primary education providers. Warm thanks to everyone who responded! As part of the survey, there was also an opportunity to participate in a prize draw. The winner of the draw has now been determined and has been contacted. Congratulations to the winner!

In the survey targeting those who had recently started, more than half of the respondents were guardians of children under the age of three, and 70 percent were new customers. The survey examined guardians' views on applying for early childhood education and starting early childhood education. Both of these areas received good ratings from guardians.



Guardians highlighted their experience that the child feels welcome in early childhood education and that the child feels safe there. Satisfaction with the suitability of the location of the early childhood education place had slightly decreased compared to previous years.

I feel that my child is welcome in their early childhood education setting. Average: 4.45

Based on my experience, my child feels safe in their early childhood education setting. Average: 4.43

Survey on Early Childhood Education and Playgroups

The survey on early childhood education and playgroups examined guardians' views on the arrangements and cooperation, children's participation, and the theme of the child as part of a group. In all areas, the average scores were higher compared to the previous survey.

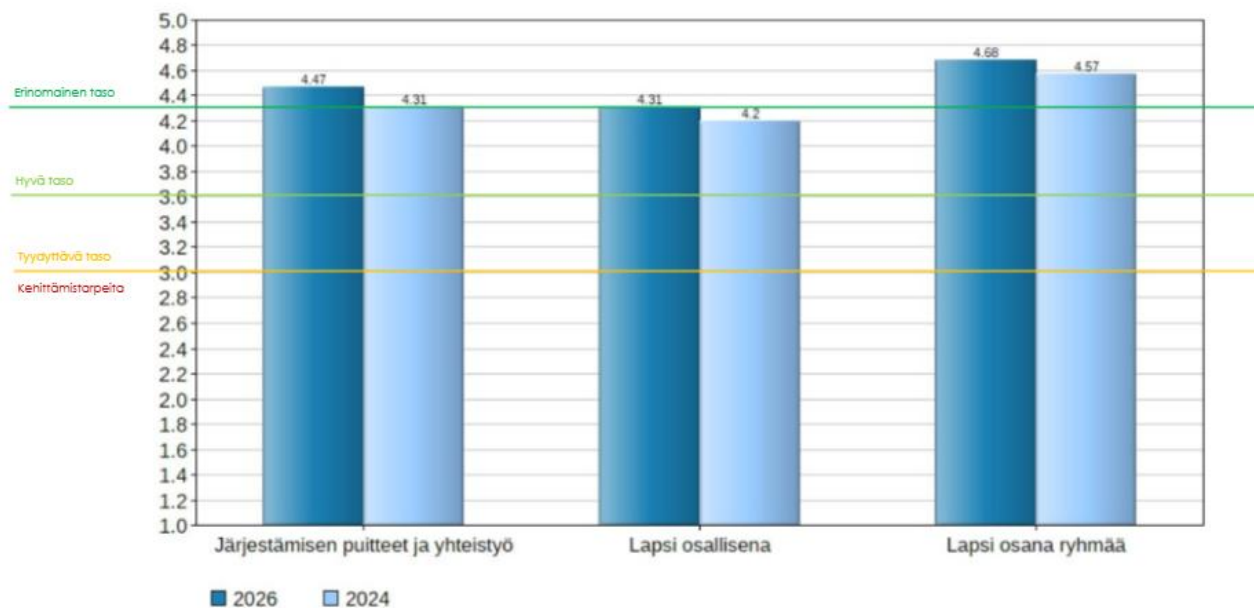
Guardians feel that their child is welcome in early childhood education (**4.83/5**).

In particular, open-ended responses highlighted guardians' satisfaction and appreciation for early childhood education staff:

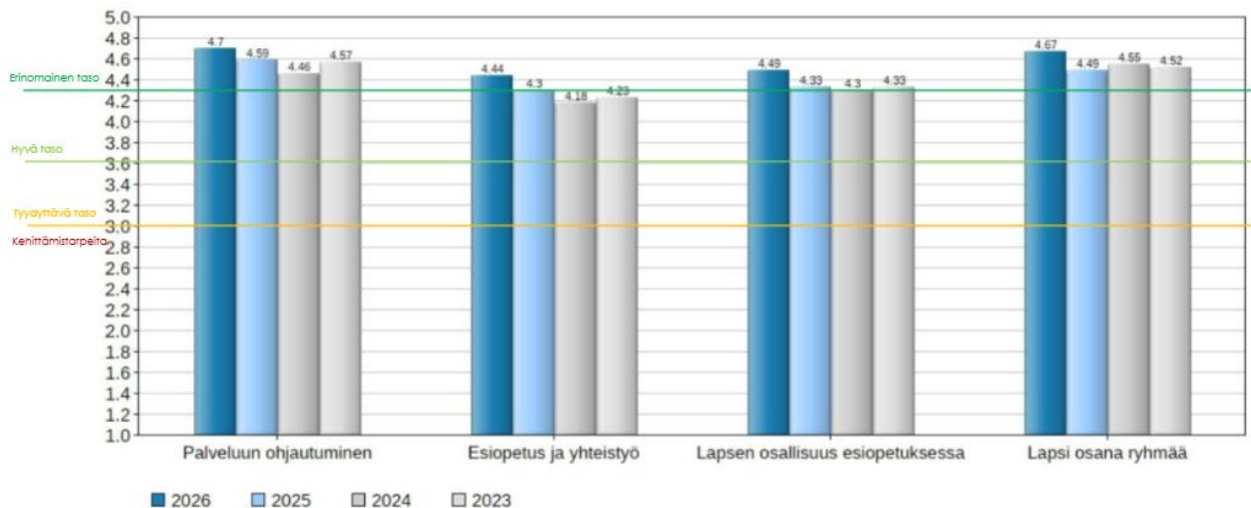
"Safe and professional adults"

"Highly competent and professional early childhood education staff. The feeling that the child and the family's well-being truly matter."

The lowest ratings in the survey were related to discussions about the child's early childhood education plan (Vasu discussions) (**3.11/5**) and familiarity with the municipality's early childhood education plan (**3.59/5**), although awareness had increased slightly compared to the previous survey.



In the pre-primary education customer survey, guardians were asked about their views on access to the service, cooperation, children's participation, and the child as part of a group. All areas were rated as being at an excellent level by guardians.



Guardians were particularly satisfied with the fact that their child has friends in the group and that they have a strong feeling that their child is welcome in the pre-primary education setting. The child's sense of belonging to the group also received a high rating.

My child has friends in the group. Average: 4.78

As a parent, I feel that my child is welcome in the pre-primary education setting. Average: 4.75

My child feels that they belong to the group. Average: 4.70

The statements "Our family is familiar with the municipality's pre-primary education plan (Average: 4.00)" and "As a parent, I am asked about my wishes and expectations regarding my child's daily life (Average: 4.02)" received slightly lower ratings than others, although these too had improved since the previous survey. We will continue to pay attention to strengthening cooperation with you, the guardians.



Warm thanks to all respondents!